

TeleVisit Set Up

An email will come from *Women's Health Associates* with a subject *Women's Health Associates TeleVisit Reminder*.

Womens Health Associates
Women's Health Associates TeleVisit Reminder
WHA - BOISE DOWNTOWN LOCATION

3:01 PM

The email will contact information about your TELEVIST, date and time it is scheduled

WHA - BOISE DOWNTOWN LOCATION

333 N 1ST ST STE 240
BOISE, ID 83702-6132
Map: [{{google_map}}](#)

Dear Test,

You have a **TELEVISIT (VIRTUAL)** appointment scheduled at **WHA - BOISE DOWNTOWN LOCATION**.

Please review the information below and make sure you have the app installed prior to your virtual visit.

Appointment Details

 Date: 03/26/2020	 Time: 4:00 PM
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Location:
WHA - BOISE DOWNTOWN LOCATION
333 N 1ST ST STE 240 BOISE, 83702-6132 208-338-8900

Patient Name:
Test

[View the facility location using Google Maps?: {{google_map}}](#)

The location is just the location that the provider will be working from.

In order to start the TeleVisit, you must be registered on the patient portal. If you have not registered for the patient portal, select [here](#) for those instructions (takes you to a different section in this document).

If you are registered on the patient portal, or once you are registered on the patient portal you may download the Healow App that works on your phones/tablets.

To download the Healow App follow the instructions below (it is also on the email reminders)

Let's Connect Via Our healow App
Get started in 3 simple steps!

Available on the App Store

Available soon for Google play

- 1. Download**
Download the free iOS or Android app
- 2. Enter this code**
Search for our practice using unique code: JFEDAD
- 3. Login**
Login with your portal credentials given by our practice

For the TeleVisit, you will need either a computer with microphone and camera or you can use the Healow App on your phone/tablet.

If using a phone/tablet, after logging into the Healow App, select the "Appointments" section:



When in the appointments section, you will see your upcoming appointments. Select the TeleVisit appointment that is scheduled.



 **Monika Fealko** ✓ **04:00 PM**
Thu, Mar 26

WHA - BOISE DOWNTOWN LOCATION  Televisit

 333 N 1ST ST, STE 240, BOISE, ID 83702-6132

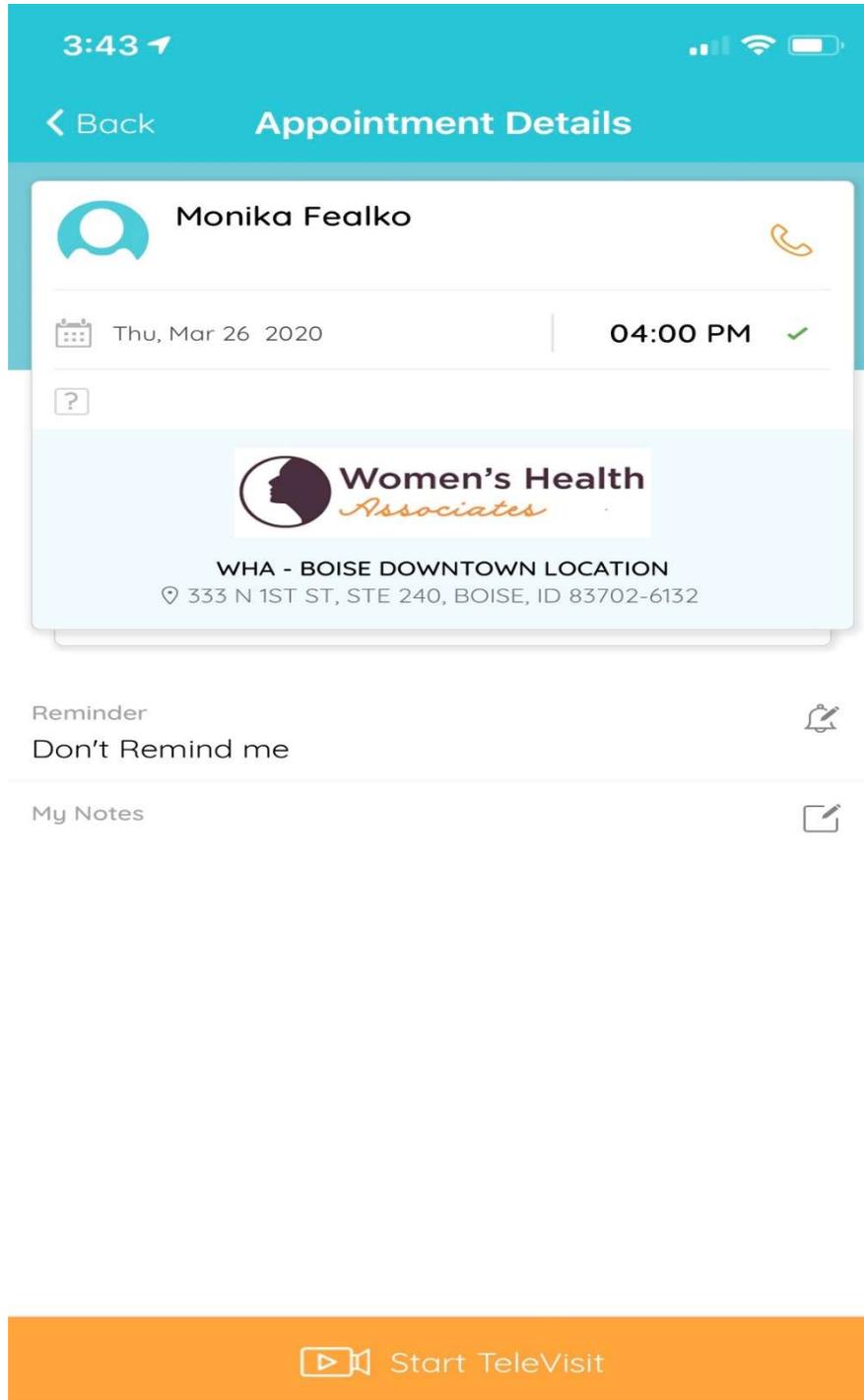
			
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Upcoming Appointments


Appointment Alerts



After you have selected the appointment, when you are ready, select *Start TeleVisit* (the large orange button on the bottom of the screen).



After starting TeleVisit, a screen to populate your vital signs is in. If you know any of your vital signs, please enter. After finished, or to skip select **Submit Vitals** at the bottom of the screen.

3:44   

[← Back](#) **Vitals**

 **Vitals**

 **Height**

Ft in

 **Weight**

Pounds

 **Blood Pressure**

/

 **Temperature**

Fahrenheit

 **Respiratory Rate**

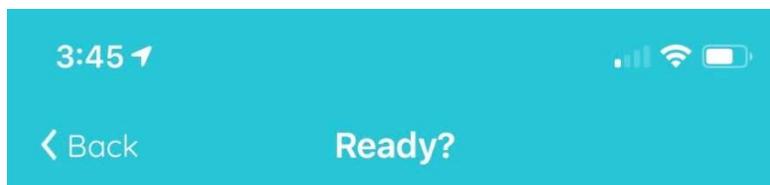
Breaths per minute

 **Pulse Rate**

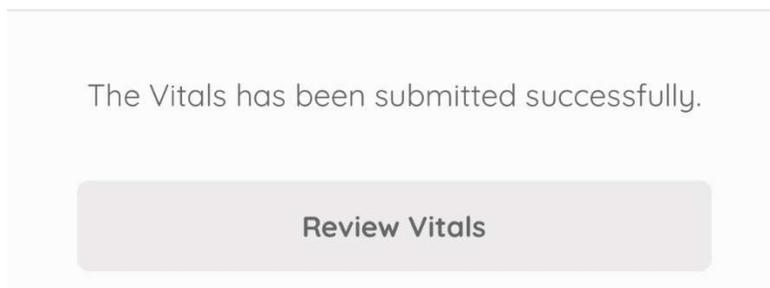
Breaths per minute

Resubmit Vitals »

Select *Start TeleVisit* (large orange button) once you are ready and will place you in the “waiting room” for your provider.



Start TeleVisit



Once in the cue, your provider will be notified that you have entered the “waiting room.” When they are finished with their patient, they will join. Please be patient with the provider if they are running a bit behind.



Waiting for
Monika Fealko to join...



Appointment Time



Questionnaire/Vitals entered



PATIENT PORTAL SET UP INSTRUCTIONS

You will receive an email from *Women's Health Associates* with the invitation to join the patient portal.

Dear Test,

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Patient Portal URL: <https://health.healow.com/womenshealthboise> or use [Portal Link](#)

Username: stucker@test.com

[Set up Portal Account](#)

Through the Patient Portal, you will be able to

- ask questions of doctors, nurses, and staff members
- request prescription refills and referrals
- set up appointments
- examine your current and past statements

... all from the comfort of your home, whenever it is convenient for you!

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.

Begin today to take an active role in managing your health care.

Please note your username (your email address) and the patient portal link. You will need to set up your Portal Account first, by selecting the *Set Up Portal Account*.

After selecting *Set Up Portal Account* you will be prompted to receive a unique code and given the options of the phone numbers we have on file. You can also select text or voice. (If neither of the numbers are correct, please contact our office to update your contact information and resend the portal invite.



Welcome Test,

Please select the phone number and the verification code will be sent to the selected number.

*** - *** - 1433 *** - *** - 1503

How would you like to receive a unique code?

Text Voice

Cancel

Send Code

After entering the code, select *Verify*

Verification Code

Please enter the verification code we sent to your phone number *** - *** - 1433

Code is valid for 5 minutes or 6 attempts
Didn't receive the code?

[Resend Code](#)

Please enter the verification code you received

You will then be prompted to create a unique password. After creating the unique password, you will be prompted to create a unique security question. You will then be prompted to the ECLINICAL WORKS CONSENT FORMS.

Consent Form

Please acknowledge reading and accepting conditions in consent form.

ECLINICALWORKS... PRACTICE CONSENT FORM

ONLINE COMMUNICATION INFORMED CONSENT Instructions for Using Online Communication You agree to take steps to keep your online communication to and from your physician confidential, including the following: Do not store messages on your employer-provided computer; otherwise personal information could be accessed or owned by your employer. Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private. Do not allow other individuals or other third parties access to the computer(s) in which you store medical communications. Do not use email for medical communications. Standard e-mail lacks security and privacy features and may expose medical communications to employers or other unintended third parties. Withdrawal of this Informed Consent must be